

## AMENDMENT TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1-6. (Canceled)

7. (Currently Amended) A method of displaying information to a consumer relevant to the operation of a consumer appliance, comprising:

~~receiving~~ entering into a hand-held device data that functions to identify the consumer appliance;

~~at a Web server~~ uploading the data that functions to identify the consumer appliance from the hand-held device to a Web server;

using the data that functions to identify the consumer appliance at the Web server to retrieve an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating the consumer appliance ~~that is identified by the data;~~ and

transmitting the electronic document from the Web server to a the hand-held device whereby a representation of the electronic document is displayable on the hand-held device.

8. (Previously Amended) The method as recited in claim 7, wherein the hand-held device comprises a browser application for retrieving and displaying the representation of the electronic document.

9. (Currently Amended) The method as recited in claim 7, wherein the hand-held device comprises a bar code reader for use in entering the data ~~representative of~~ that functions to identify the consumer appliance ~~and the method comprises receiving the data in a transmission from the hand-held device.~~

10. (Currently Amended) The method as recited in claim 7, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the data ~~representative of~~ that functions to identify the consumer appliance is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.

11-12. (Canceled)

13. (Currently Amended) In a hand-held device having a display, a readable media having instructions for displaying information relevant to the operation of a consumer appliance, the instructions performing steps comprising:

storing data that functions to identify the consumer appliance;

~~transmitting~~ causing the data that functions to identify the consumer appliance to be uploaded to a Web server which uses the data that functions to identify the consumer appliance to retrieve an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating the consumer appliance;

receiving the electronic document from the Web server; and  
displaying a representation of the electronic document in the display.

14. (Previously Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a browser application for retrieving and displaying the representation of the electronic document.

15. (Currently Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a bar code reader for use in entering the data ~~representative of~~ that functions to identify the consumer appliance.

16. (Currently Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the data that functions to identify the consumer appliance is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.

17. (Currently Amended) A system, comprising:

a hand-held device having a display and a memory in which is stored data that functions identify a make of a consumer appliance; and

a Web site on which is an electronic document comprising human-readable information in a form for instructing a consumer how interact with one or more controls of the consumer appliance for the purpose of operating the make of the consumer appliance; and

wherein the hand-held device is adapted to ~~cause communicate~~ the data that functions to identify the consumer appliance to be uploaded to the Web site which uses the data that functions to identify the consumer appliance to retrieve the electronic document and download the electronic document to the hand-held device whereby a representation of the electronic document may be displayed in the display.

18. (Previously Amended) The system as recited in claim 17, wherein the consumer appliance is a kitchen appliance and wherein the human-readable information comprises a recipe.

19. (Previously Amended) The system as recited in claim 17, wherein the human-readable information comprises a user manual.

20. (Previously Amended) The system as recited in claim 17, wherein the human-readable information comprises multiple pages.

21. (Previously Amended) The system as recited in claim 20, wherein the hand-held device comprises a browser application adapted to display a representation of each of the multiple pages.

22. (Previously Amended) The system as recited in claim 20, wherein the multiple pages are linked.

23. (Currently Amended) A hand-held device, comprising:

a display;

a memory in which is stored data that functions to identify a make of a consumer appliance; and

a browser application comprising instructions for reading from memory the data that functions to identify the make of the consumer appliance, for uploading the data that functions to identify the make of the consumer appliance to a networked device ~~retrieving~~ via a network connection to thereby retrieve an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating the consumer appliance, ~~that is identified by the data in the memory~~ and for displaying a representation of the retrieved electronic document in the display.

24. (Previously Amended) The hand-held device as recited in claim 23, wherein the human-readable information comprises a user manual.

25. (Original) The hand-held device as recited in claim 23, wherein the network comprises the Internet.

26. (Previously Amended) The hand-held device as recited in claim 23, further comprising a bar-code reader for entering into memory the data that functions to identify the make of the consumer appliance.

27. (Previously Amended) The hand-held device as recited in claim 23, wherein the memory comprises a library of command codes for commanding the operation of a plurality of different consumer appliances and the hand-held device comprises a set-up program by which the data is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.